



PUPPY GROOMING PROGRAM

THE PUPPY EXPERIENCE

Every puppy has a first groom. We at The Wag introduce each stage of the grooming process with calm and rewards to allow a step to be completed successfully. With your help to practice some techniques at home such as: -

- Positive touching of feet to gain confidence when it's time for nails to be trimmed or their foot hair to be maintained.
- Introduction to air such as from a hair dryer.
- Introduction to vibration such as from an electric toothbrush so the use of hair clippers on their body does not come as a huge surprise.
- Introduction to cold shiny metal close to their faces such as the back of a teaspoon to emulate the presence of scissors.

We also take time here at The Wag to pair puppies with a grooming partner best to suit their learning experience and help earn and build trust.

FIRST VISIT – AS SOON AS ALL VACCINATIONS HAVE BEEN COMPLETED

This initial visit is on us and is the perfect opportunity for your new pup to taking in new smells, sights and sounds. While getting lots of cuddles and treats from our staff, this appointment time will take approximately 5-10 mins and is a great way to ensure your first visit to the groomer is positive.

SECOND VISIT – 2-4 WEEKS AFTER INITIAL VISIT

This step will take approximately 15 – 30 mins and introduces your puppy to the full environment of the salon. He/she will learn and gain confidence with standing on the table and experience a nail trim and sanitary / face trim if required.

Price will vary depending on size/breed of puppy - \$15 - \$25 Plus GST

THIRD VISIT – 2 – 4 WEEKS AFTER SECOND VISIT

By now your puppy should be comfortable with us at The Wag and the spa fun can begin. We will carry out a full bath and tidy services which typically takes up to 60 – 90 mins. Your pet will receive a bath, blow dry, brush followed by a face, foot, sanitary and nail trim.

Price will vary depending on size/breed of puppy - \$45 – 55 Plus GST

FOURTH VISIT – 4-6 WEEKS AFTER THIRD VISIT

At this golden time, we are usually able to carry out a full groom (haircut) for you puppy. The full groom service includes all the above-mentioned services with the addition of full hair clipping to breed standard or your personal liking according to lifestyle or just preference. However creative you wish to get, our groomers are there to discuss, listen and perform.

Please note that the above is just a guideline as some puppies like us, progress through new situations at different rates. Some may be more outgoing, confident, excitable whilst others can be more timid, shy or fearful. This program can absolutely be modified to suit your puppies needs.